

# HOUSE POLICY

The 18 Footers League Ltd will provide a safe and friendly atmosphere for its members to meet and socialise in a responsible environment. To do this, staff will endeavour to do the following:

### Access to the Club

- By law, access to the 18 Footers requires membership and non-members need to be signed in by a Member. Out of area non-members can access the club
- A family member needs to be a member to access the club on a regular basis
- Member applications need to be approved by the board. Once the application is received and paid, an applicant can access the club, however, no points/bar discounts apply until board has approved and the membership card has been issued.
- Dress Code shoes at all times, no swimwear, clean and neat attire is required

## **Responsible Service of Alcohol (RSA)**

- All front of house staff are trained in RSA and management constantly reinforce RSA principles and practices
- All staff are trained in identifying signs of undue intoxication and actively monitor levels of undue intoxication of all patrons
- Unduly intoxicated patrons will not be served and will be asked to leave the premises
- Minors will not be served alcohol and individuals procuring drinks for minors will be removed from the premises
- There are light and mid-strength options available
- We encourage you to monitor and control your consumption of liquor

### **Responsible Hospitality Practices:**

- Water is provided free for patrons and filtered/Carbonated water is availableWe will supply liquor in standardized quantities that can be recognized by you
- We will serve half measures of spirits if requested

### Minors (under 18s)

- Minors can only access the club accompanied by an adult, 2 per member only.
- By law, minors are not permitted in the bar area, denoted by the wooden floor around the bar
- Minors are to remain with the accompanying adult, and respecting other patrons, be seated
- Prams are not to be in the dining/lounge areas, but stored at the southern area of the bar

### **Noise and Amenity**

- We respect our neighbours and ask you to respect them too
- We monitor entertainment and patron noise to comply with all prescribed noise levels
- We scrutinize behaviour in and around the vicinity of the premises
- We maintain an incident register recording all incident on or around the premises
- We have provided appropriate lighting around the venue for patrons comfort and safety
- We have a fire safety plan which is maintained and reviewed on a regular basis